Sacramento County
Transitional SPD Summary (June 2011 through May 2012)

1. 35,215 SPDs are enrolled in managed care in Sacramento County as of June 2012. This accounts for approximately %16 of the 225,524 total managed care enrollees in Sacramento.

2. Total of 306 extended Continuity of Care (COC) requests for continued access to a fee-for-service (FFS) provider from June 2011 through March 2012.
    a. 172 COC approvals
    b. 99 COC denials

3. 5,008 SPDs identified were identified as High Risk through December 2011 (approximately 30% of all new SPDs). This is comparable to Statewide.

4. 10,042 SPDs were successfully contacted for Risk Assessment Surveys by phone or mail from June 2011 through December 2011. Success in contact ranged monthly from 21% to 66%, with an overall average of 54%.
    a. 1,556 surveys were completed for SPDs identified as High Risk
    b. 1,832 surveys were completed for SPDs identified as Low Risk

5. 3,462 calls were taken by DHCS Ombudsman Office from June 2011 through May 2012, averaging 288 calls per month.

6. 226 State Fair Hearings were filed from June 2011 through May 2012, averaging 19 per month.

7. 1,723,570 FFS claims records for newly enrolled SPDs were transmitted to plans from June 2011 through April 2012. In many instances there were multiple claims for a single SPD. Average of about l60,000 FFS claims per month to health plans.

8. FFS utilization data for 18,616 SPDs was provided to health plans from June 2011 through April 2012. Average of nearly 1,700 members a month.

9. 158 grievances related to access issues were filed with health plans from June 2011 through March 2012. This constitutes approximately 36% of all grievances received from SPDs for the same time period.

Med-Cal Managed Care webpage:
http://www.dhcs.ca.gov/services/Pages/Medi-CalManagedCare.aspx

Seniors & Persons with Disabilities page
http://www.dhcs.ca.gov/individuals/Pages/MMCDSPDEnrollment.aspx

Data Source: DHCS Managed Care Implementation for Seniors and Persons with Disables – July 2012