

Sacramento County  
DHHS Primary Health Services

08/28/17 --- DRAFT ---Plans need to consider how this will work, edit below, and create additional Q&A. This is just a place to get started!

**Sacramento GMC Medi-Cal  
Care Coordination Release of Information Guidance**

**What is the purpose of a Care Coordination ROI?** *To provide care coordination to individuals served within Medi-Cal Managed Care and other systems of care.*

**I thought we could already share information under HIPAA (treatment, payment, operations). Why is this needed?** *Yes, you can share information (TPO) to provide treatment, coordinate care, or complete operational processes such as payment. Some providers still do not feel comfortable particularly providers that have services that are “carved out.” Also, some government or community based entities do not provide “treatment” but provide other critical services. The scope of coordination and information shared must be narrow.*

**What is a designated health home?** *For the purposes of care coordination, each health plan will designate a member’s health home. This may be a Federally Qualified Health Center (FQHC), designated Independent Providers Association (IPA), or health plan case management services.*

**Isn’t there a Health Home program?** *Yes, the State Department of Health Care Services (DHCS) is rolling out the Health Home by counties. See below.*

Sacramento County	Implementation date for members with eligible chronic physical conditions and SUD	Implementation date for members with severe mental illness
Date	July 1, 2019	January 1, 2020

*The Care Coordination release of information refers to a health plan’s designated “health home” and not the State Health Home program. However, this release may also be used for that program.*

**Who is the holder of the Care Coordination Release of Information document?** *The member’s designated health plan.*

**Is this only used for the Medi-Cal Line of Business?** *This is intended for use in Sacramento Medi-Cal GMC.*

**Is it used with all health plan members?** *Not necessarily. It is intended use is for members with care coordination needs.*

**Who does the Notice of Privacy Practices?** *The health plan is still required to issue the NOPP.*

**How do I get a copy?** Xxx

#### **Guidance for Non-HIPAA Entities**

**My program is not a HIPAA entity. What type of information will be shared with me?**

*The information shared with you will be limited to what is necessary to manage and coordinate the individual's care. For example, it may be necessary to share the name and location of the provider, appointment information, health plan, etc.*

**When can a provider share this information with me?** *Only when the patient has authorized you to receive specific information.*

**What are my responsibilities with regard to this information?** *Protocols will need to be developed to safeguard information.*