

Sacramento Medi-Cal Managed Care Advisory Committee

Meeting Minutes

February 27, 2017, 3:00 PM – 5:00 PM

DHHS Administration

7001A East Parkway
Sacramento, CA 95823
Conference Room 1

COMMITTEE MEMBERS			
X	DHHS, Primary Health – Sandy Damiano, PhD – Chair	X	Hospital – Laura Niznik Williams
	Advocate – Todd Higgins – <i>Excused</i>	X	Hospital – Carol Serre
X	Advocate – Jenni Gomez	X	Hospital – Tory Starr
X	Clinic – J. Miguel Suarez, MD		Hospital – Rosemary Younts – <i>Excused</i>
X	Clinic – Jonathan Porteus, PhD	X	Beneficiary – J.R. Caldwell, Sr.
X	DHA – Ethan Dye	X	IPA – Sean Atha
X	DHHS – Sherri Heller, EdD	X	IPA – Anna Berens
X	DHHS, Behavioral Health – Uma Zykofsky		Physician – Marvin Kamras, MD – <i>Excused</i>
	Health Plan – Steve Soto		Physician – Nathan Allen, MD – <i>Excused</i>
X	Health Plan – Jane Tunay		EX-OFFICIO MEMBERS
X	Health Plan – Les Ybarra		County Board of Supervisors – Lisa Nava
X	Health Plan – Cathy Lumb-Edwards		State DHCS (attends quarterly)
X	Health Plan – Jeff Dziedzic	X	Health Care Options – Lili Zahedani
X	Health Plan – Kevin Kandalft		

Staff: Sherri Chambers

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Committee in Attendance: 19

Public in Attendance: 30

Topic	Minutes
<p>Welcome, Introductions and Opening Remarks - <i>Sandy Damiano, PhD, Chair</i></p>	<p>Sandy Damiano, PhD, Chair welcomed the committee, guests, and members of the public, facilitated introductions, and reviewed the agenda and meeting materials.</p> <ul style="list-style-type: none"> ▪ <u>Materials</u>: All members received copies of the Agenda, GMC Enrollment Data, GMC Net Increase Data, HEDIS Quality Factor Score handout, Care Coordination Release of Information Draft, Homeless Deaths Report Executive Summary, Homeless Fact Sheet, and a 2017 Committee Planning handout. <i>Materials are posted on the website.</i> Website link: http://www.dhhs.saccounty.net/PRI/Pages/Sacramento-Medi-Cal-Managed-Care-Stakeholder-Advisory-Committee/BC-MCMC.aspx. ▪ <u>Agenda Topics</u>: Announcements and Data, Homeless Deaths Report, New Health Plans Updates, Health Information Exchange, 2017 Committee Planning, and Public Comment. ▪ <u>Revised Topics</u>: Steve Soto was called away unexpectedly and Jonathan Porteus is not prepared to address the topic without him. The Health Information Exchange topic will be rescheduled.
<p>Announcements and Data – <i>Sandy Damiano</i></p>	<p>Sandy Damiano provided announcements and reviewed data. <i>All handouts are posted on website.</i></p> <p><u>Announcements</u>:</p> <ul style="list-style-type: none"> • Thank you to Bob Erlenbusch, Executive Director of the Sacramento Regional Coalition to End Homelessness, who will be presenting the annual Sacramento Homeless Deaths Report today. • Welcome to Les Ybarra, Executive Director of Field Operations, California Medicaid at Anthem Blue Cross. Les is replacing Joel Gray as the Committee’s Anthem representative. <i>Thank you, Joel, for your contributions!</i> • The FQHC list has been updated and posted on the website. Please notify Sherri Chambers of any changes. <p><u>Data</u>:</p> <ul style="list-style-type: none"> • <u>GMC Enrollment and Net Increase Data (handouts are posted)</u>: As of February 1, 2017, the total enrollment is 438,998, with a small increase of 508. The default rate is 30%, among the lowest in the State. San Diego’s default rate is 44%. The net increase in enrollment for Calendar Year 2016 was 10,369. Enrollment growth stopped in 2015.

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<p>Announcements and Data – continued <i>Sandy Damiano</i></p>	<ul style="list-style-type: none"> • <u>Health Plans HEDIS Data (handout is posted)</u>: Staff created a handout depicting health plan performance (Aggregated Quality Factor Score only) for the period of 2013 – 2016. HEDIS report portrays scores from the prior year. The range of scores statewide is 32% - 97%. The minimum performance level is 40%, and the statewide average is 60%. Sacramento County plans are highlighted. Kaiser North and South are historically high-performing plans. Molina showed significant improvement from 2015 to 2016 – Good news! The rural counties have lower scores, presumably because they are new to managed care. <p><u>Committee Changes:</u></p> <ul style="list-style-type: none"> • Jeff Dzedzic of Aetna Better Health and Kevin Kandalajt of UnitedHealthcare are now officially seated as members. <i>Welcome!</i> • Frank Cable has retired, leaving the seat representing pharmacies vacant. <i>Congratulations, Frank!</i> • Debbi Thomson has promoted to Deputy Director of Adult Programs Division at CDSS. <i>Congratulations!</i> • Committee members will need to consider whether the Pharmacy seat and the Senior and Adult Services seat should be retained. <p><u>Care Coordination Release of Information (ROI):</u></p> <ul style="list-style-type: none"> • <u>Background</u> – The Committee and Work Group have discussed the need for a way to share information. Providers should be able to share, but differ on whether a release is indicated. The need to share with non-providers (such as housing navigators) is also important to consider, especially for patients with complex needs who cross multiple systems. • <u>DRAFT ROI</u> – Sandy reviewed the DRAFT ROI form based on the Washington State Health Home Information Sharing Consent Form. The main difference is on the second page (the Washington form just lists providers and agencies and not the type of information released). County Counsel recommends differentiating the types of information to be shared. It would be narrow for a non-treatment provider. • <u>Action</u> – Committee members were asked to review the draft form, make additions, deletions and submit language recommendations. Feedback should be submitted to Sherri Chambers by March 27. Staff will compile the feedback and bring a summary document to the next meeting for discussion.
<p>Homeless Deaths Report – <i>Bob Erlenbusch</i></p>	<p>Bob Erlenbusch, Executive Director of the Sacramento Regional Coalition to End Homelessness (SRCEH), presented the Sacramento County 2016 Homeless Deaths Report. <i>Sacramento County Homeless Deaths Report, PowerPoint Presentation, Homeless Deaths Executive Summary, and Homeless Fact Sheet documents are posted on the website.</i></p>

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<p>Homeless Deaths Report – continued</p> <p><i>Bob Erlenbusch</i></p>	<p><u>Key Points:</u></p> <ul style="list-style-type: none"> • The purpose of the report is to serve as a dignified memorial, to identify gaps in homeless services delivery system, and to promote change. • 705 homeless deaths in Sacramento County since 2003 – average of one person per week. • Average age of death for those experiencing homelessness is 49.9 for males, 47.4 for females. • Life expectancy is cut short by 34%, or by 25 years, for persons experiencing homelessness. • Males and people of color are overrepresented in the statistics for homeless deaths. • Deaths are evenly distributed among the four seasons; nearly half of the deaths occur on weekends. • Most of the deaths occur downtown and along transit corridors. • Violent deaths are overrepresented when compared to the general population. <p><u>Recommendations:</u></p> <ul style="list-style-type: none"> • Create affordable housing. • Increase availability of emergency and weekend shelter. • Expand access to health care, mental health, and substance use treatment. • Ensure enrollment in programs that support nutrition (CalFresh, Restaurant Meals, etc.) • Provide free or subsidized transportation to people experiencing homelessness. <p><u>Committee Discussion:</u> Many members expressed support for Bob's recommendations and had questions about efforts already underway. Bob stated that while street navigators, cell phone programs, and other such programs are helpful, the top priority remains affordable housing. Sandy Damiano noted that staff is working to convene a housing & homeless services panel for a future Committee meeting. The Board of Supervisors has been conducting a series of workshops related to homelessness.</p>
<p>New Health Plans Updates –</p> <p><i>Jeff Dziedzic and Kevin Kandaloft</i></p>	<p><u>Aetna Better Health</u> – <i>Jeff Dziedzic, Chief Operating Officer</i></p> <ul style="list-style-type: none"> • Anticipated go live date is still July 1. Aetna is on target and working to complete the deliverables. • Jeff is expecting a readiness review about 90 days prior to go live, or about April 1. • The local office is in West Sacramento. • In the process of obtaining a Knox-Keene license. • Hiring is a major focus: Jeff is the Chief Operating Officer, Dr. Sylvia Gates Carlisle is the Chief Medical Officer, and Bob Weis is the Chief Financial Officer. • Aetna is using a delegated risk model and is working with the following IPAs in Sacramento: River City Medical Group, Hill Physicians Medical Group, and Nivano. • Hospitals: Contracted with Dignity Health and Shriners Hospital.

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<p>New Health Plans Updates – continued</p> <p><i>Jeff Dziedzic and Kevin Kandaloft</i></p>	<p><u>UnitedHealthcare Community Plan</u> – <i>Kevin Kandaloft, Chief Executive Officer</i></p> <ul style="list-style-type: none"> • The State divided the deliverables into phases. Phase 1 and 2 items have been submitted and are awaiting State response. They also have encounter testing to go (Phase 2). They are finishing Phase 3 items. • Some of the key items remaining are the on-site review and network certification. • Have a Knox-Keene license, but awaiting material modification for Sacramento – expected soon. • Need to complete member materials, pending State release of new Member Handbook requirements. • Key staff: Chief Medical Officer is on staff, Health Services Director will begin in two weeks, and offers are in process for the Community Relations and Marketing teams. • UnitedHealthcare will not use a delegated risk model. Will contract directly with physician groups and clinics. • Hospitals: Sutter Health, UCD, Shriners, and Lodi Memorial Hospital. Still in discussion with Dignity Health. • Hospital services with Sutter and UCD will be full scope including outpatient services. UCD Medical Group agreement has a few location exceptions. Sutter Medical Group will have select specialties. • Enrollment will be based on the default algorithm policy published by the State in 2016. <p><u>Follow-up:</u> It would be helpful for Aetna and UnitedHealthcare to provide resources such as Member Contact Lists, Urgent Care Lists and Care Coordination Guides. These resources would be posted on the website with other Health Plans’ resources. Staff will send Jeff and Kevin an email with specific requests.</p>
<p>2017 Committee Planning –</p> <p><i>Sandy Damiano</i></p>	<p>Sandy Damiano facilitated a discussion about Committee planning for 2017, and briefly reviewed a Committee Planning handout – <i>Posted on the website.</i></p> <p><u>Key Points:</u></p> <ul style="list-style-type: none"> • State events and key local actions in 2016 are listed on page one, along with upcoming changes in 2017/18. Sandy noted that the information is already outdated, as Health Homes is on hold. • Page two has a list of ideas for discussion topics for 2017: <ul style="list-style-type: none"> ○ Care Coordination – Primary focus of the Care Coordination Work Group. ○ Information Sharing – Committee is making progress on development of Release of Information. Health Information Exchange is a major issue. ○ Address cross system coordination issues for individuals with mental health needs, substance use disorders, homelessness, criminal justice involvement. Comorbid health conditions are high cost drivers. ○ Drug Medi-Cal Waiver – Uma Zykofsky reported that the Board of Supervisors has approved moving forward with implementation planning. Uma requested this topic as an agenda item for a future meeting, in order to get input. ○ Prepare for new plans – Post resources, clarify enrollment process, etc.

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	<ul style="list-style-type: none"> ○ Health Homes Program – On hold, but Sandy suggested that the work continue. ○ Data – Needed to inform practices. The data pull completed by Health Plans for the Care Coordination Work Group needs to be shared with IPAs and medical homes. Kaiser has been a lead in implementing direct data feeds with Molina. County Mental Health Plan has been working with plans to share data on a regular basis. The Committee may wish to have periodic reports on ED utilization. <p><u>Committee Discussion:</u></p> <p>Members were asked if there were any additional topics they would like to address in 2017. Some of the suggested topics were –</p> <ul style="list-style-type: none"> ● Further discussion about the addition of two new plans to Sacramento GMC. How will it work? ● Standardizing processes among health plans. Confusing for hospitals and others if six different processes. ● More about homelessness (such as standardizing data parameters or providing coordination). 	
Public Comment	<p><u>Effie Ruggles, River City Medical Group</u> – The County received funding for its Local Dental Pilot Program under the Dental Transformation Initiative. There are three elements to the grant: 1) Staff training and parent education; 2) virtual dental component; 3) medical/dental partnership. The committee has started meeting, and would like plan and IPA representation. The next meeting is scheduled for March 2.</p>	
Closing Remarks and Adjourn	<p>Sandy Damiano reminded members that the Care Coordination Work Group meeting on March 27 would feature the Health Plans’ 2016 Data Reports and strategies.</p> <p>Sandy thanked everyone for attending and participating in today’s meeting. With no additional business to discuss, the meeting adjourned.</p>	
Next Meetings	<p><i>Medi-Cal Managed Care Advisory Committee Meeting</i> Monday, April 24, 2017 / 3:00 – 5:00 PM DHHS Admin Building 7001A East Parkway, Conference Room 1</p>	<p><i>Care Coordination Work Group Meeting</i> Monday, March 27, 2017 / 3:00 – 5:00 PM DHHS Admin Building 7001A East Parkway, Conference Room 1</p>