



**MEDI-CAL MANAGED CARE ADVISORY COMMITTEE**  
**DHCS Managed Care Monitoring**  
January 13, 2016

The State Department of Healthcare Services (DHCS) Medi-Cal Managed Care Division (MMCD) is responsible for the monitoring and oversight of all Medi-Cal managed care health plans.

Link: <http://www.dhcs.ca.gov/services/Pages/ManagedCareMonitoring.aspx>

**Dashboard**

- Medi-Cal Managed Care Performance Dashboard
- Senior and Persons with Disabilities

**Audits and Surveys**

- Department of Managed Healthcare Medical Surveys (Not DHCS)
- Medical Audits and Surveys Corrective Action Plan

**Expansion and Transition Reports**

- Cal MediConnect Complaint and Resolution Tracking
- Healthy Families Program (HFP) Monitoring Reports
- Reports to the Legislature
- Seniors and Persons with Disabilities (PDF)

**Quality Improvement & Performance Measurement Reports**

- External Accountability Set - Full-Scope Managed Care Health Plans For Measurement Year (MY) 2014 and MY 2015 (PDF)
- Health Plan Performance Review
- Medi-Cal Adult Quality Care Improvement
- Member Satisfaction Survey (CAHPS) Reports
- Performance Measurement (HEDIS) Reports
- Quality Improvement Project (QIP) Reports
- Quality Strategy Reports

**Data**

- Claims and Encounter Data
- Data and Statistics
- Medi-Cal Managed Care Enrollment Reports
- Medi-Cal Managed Care Disenrollment Reports