

## **Activities Completed in 2017**

### **Data**

- High Utilizer Data (Health Plans and County MHP)
  - January 2017 – Reviewed 2015 data (12 months)
  - March 2017 – Reviewed data for first 6 months of 2016
  - July 2017 – Reviewed 2016 data (12 months)
  - September 2017 – Revised data parameters and determined frequency of twice per year
- Emergency Department Utilization
  - September 2017 – Reviewed data for last 6 months of 2016
- Other Data Reports
  - February 2017 – HEDIS Aggregated Quality Factor Score (AQFS) Report
  - March 2017 – County MHP and GMC Enrollment Data
  - September 2017 – IPA Enrollment
  - October 2017 – Zip Code Data
  - October 2017 – Managed Care Plan Performance Data

### **Information Sharing**

- January 2017 – Agreed to develop a Universal Release of Information (ROI)
- February 2017 – Reviewed a Draft ROI completed by the County
- April 2017 – Reviewed feedback on County’s Draft ROI
- May 2017 – Presented and discussed a Health Information Exchange (HIE)
- August 2017 – Formed a ROI Work Group to finalize the form and process

### **Care Coordination**

- March & September 2017 – Plans reviewed strategies for high utilizing members
- May 2017 – IPAs reviewed their care coordination activities
- October 2017 – Plans & County MHP discussed the split MH benefit, screening form and process

### **New Plan Start Up**

- February 2017 – Aetna & UnitedHealthcare provided updates
- October 2017 – UnitedHealthcare began services in Sacramento GMC

### **Resources**

*County staff updated or created the following:*

- Care Coordination Guides (Revised)
- Health Plan Networks (New)
- Urgent Care Clinics list
- FQHC list
- Managed Care Overview PowerPoint
- Medi-Cal Eligibility and Enrollment PowerPoint (New)

**Other**

- February 2017 – Homeless Deaths Report
- April 2017 – Drug Medi-Cal Organized Delivery System Implementation Plan
- April & October 2017 – Dental Managed Care update
- June 2017 – Homeless Services and Housing Panel