

**MEDI-CAL MANAGED CARE ADVISORY COMMITTEE
 CARE COORDINATION WORK GROUP
 PLANNING 2017**

| STATE EVENTS | |
|-------------------------------------|--|
| Jan 2016 | <i>GMC Procurement</i> - Aetna Better Health of California and UnitedHealthcare Community Plan of California are selected. |
| May 2016 | <i>Coverage for All Children</i> - begins. Those in restricted scope Medi-Cal are transitioned to full scope Medi-Cal and interested applicants begin application. |
| Aug 2016 | <i>Health Homes</i> – DHCS announced Health Homes will be implemented no earlier than July 1, 2017 on a staged basis. Sacramento is in Group 3. |
| KEY LOCAL ACTIONS | |
| Mar 2016 | <i>Care Coordination Work Group</i> – decided to proceed with a work group. |
| Mar 2016 | <i>Drug Medi-Cal Organized Delivery System (ODS)</i> - overview provided. |
| Apr 2016 | <i>Care Coordination Work Group</i> – first meeting. |
| May 2016 | <i>Resources</i> – created and posted materials to assist providers and navigators in care coordination including updated member services contact lists, urgent care lists by plan and IPA. <i>New Plans</i> - provided an overview. |
| Aug 2016 | <i>Care Coordination Guides</i> – created for each plan. <i>Data Pull</i> - Plans and County Mental Health Plan have agreed to a data pull and summaries to inform process. <i>Hospital Emergency Room Data</i> - All hospital systems provided data including avoidable primary care. |
| Sep 2016 | <i>Universal Release of Information (ROI)</i> – began discussion of need for care coordination. |
| Oct 2016 | <i>Data Summary</i> – Each plan presented on data of high non-primary care utilizers. |
| UPCOMING CHANGES 2017 / 2018 | |
| TBD | <i>Federal Changes</i> – impact to Medi-Cal TBD |
| Jul 2017 | <i>New Plans</i> - enter GMC contingent on State DHCS approval. |
| TBD | <i>Drug Medi-Cal Organized Delivery System</i> – Phase 3 timeline TBD. |
| New Date Pending | <i>Health Home Program</i> – implementation for members with chronic physical conditions and Substance Use Disorders (SUD). |
| New Date Pending | <i>Health Home Program</i> – implementation for members with Serious Mental Illness (SMI). |

WORK PRODUCTS & PROCESSES 2017

Care Coordination

- Create tools (such as other materials, flow pathways, etc.)
- Create strategies
- Share best practices.

Information Sharing

- Care Coordination Release of Information (ROI)
- Health Information Exchange (HIE)

Address cross system coordination issues for individuals with:

- Mental health needs
- Substance use disorders
- Homelessness – panel “*Homeless Services & Housing*” / “*Healthcare Services*”
- Criminal justice involvement

Prepare for new Plans – target July 2017

- Status updates
- Default algorithm
- Prepare and post plan materials – Plan Member Services (physical health/behavioral health), Care Coordination, & Urgent Care List.

Behavioral Health

- Drug Medi-Cal ODS Waiver – *implementation plan and feedback (April 2017)*
- Urgent Care Clinic- *target date July 2017*

Health Homes Program (HHP) – New date pending; federal approval pending

- Implement what is possible to enhance care coordination.
- Align current and proposed practices with HHP requirements.

Data

- Finalize Health Plan data reports (content, frequency) to assist in planning efforts.
- Process for Health Plans to share utilization data with IPAs/Medical Homes.
- Process for Hospitals to share utilization data with Plans (example: Kaiser/Molina).
- Process for County Mental Health Plan to share information with Plans on a routine basis.
- Periodic hospital reports on ED utilization including avoidable primary care.
- Standardize data parameters (e.g., homelessness, other)
- Determine relevant data indicators for success.