

**Health Plans Data Summary Report
2015 Top 50 Adult List**

Highest Utilization: Non-primary care encounters (CY 2015)

Revised: December 29, 2016

Indicator	Anthem Blue Cross	Health Net	Molina
Top Aid Codes:			
1. Disabled (60, 64, 6H)	90%	56%	64%
2. Medi-Cal Expansion (M1,M3,L1)	4%	34%	18%
3. Aged (10, 14, 1H)	6%	0%	12%
4. Adult (30, 34, 3N)	0%	10%	6%
Percentage of Medi/Medi	30%	6%	12%
Percentage of enrollees no longer enrolled in 2016	25%	26%	24%
Three or more ED visits	96% <i>64% had ten or more</i>	98% <i>96% had ten or more</i>	64%
One Inpatient Stay	84% <i>70% had two or more</i>	60% <i>42% had two or more</i>	88%
Average Inpatient Length of Stay (LOS)	3 days	4-5 days	25 days
Indication of homelessness	14%	16%	20%
Complex care management	30%	6%	56%
County Mental Health Specialty Services (used County MHP List)	6%	10%	4%
Behavioral Health diagnosis on a non-PCP 2015 claim (<i>excluding Dementia and SUDs</i>)	90%	30%	36%
<i>Comorbid Conditions</i>			
1. Physical/Behavioral	74%	10%	34%
2. Diabetes/hypertension	60%	0%	14%
3. Diabetes/SUD	38%	6%	0%
4. 3 or more conditions	100%	28%	46%
<i>Chronic Conditions</i>			
• Substance Use Disorder (SUD)	58%	66%	10%
• Major Depressive Disorder	74%	24%	30%
• Psychotic Disorder	12%	20%	12%
• Bipolar Disorder	4%	10%	10%
• Hypertension	98%	14%	64%
• Diabetes	62%	10%	16%

• Asthma	68%	12%	18%
• COPD	84%	16%	22%
• Congestive heart failure	96%	8%	26%
• Coronary artery disease	82%	4%	18%
• Chronic liver disease	40%	2%	12%
• Dementia	10%	0%	0%

Notes:

Homelessness - defined differently by each plan

Complex Care Management – indicates members participating at the time of the data pull.

Mental Health – may be difficult to extract data due to imbedded services at some locations, provider training, etc.

Health Net Notes:

Homelessness – Identified by a field on the claim form and member’s address.

Behavioral Health Diagnosis – Health Net reviewed the primary diagnosis only on non-PCP claims looking for major depressive disorder, bipolar, and psychotic disorders.

Comorbid Conditions Physical/Behavioral – Health Net reviewed the primary diagnosis only.

- Physical conditions: asthma, COPD, diabetes, hypertension, congestive heart failure, coronary artery disease, chronic liver disease, dementia.
- Behavioral conditions: Major depressive, bipolar, and psychotic disorders.

Chronic Conditions – Health Net determined a chronic condition by the primary diagnosis code only.

Impressions –

1. High incidence of SUD (66% have a documented SUD diagnosis).
2. 52% have a physical condition. Conditions most frequently diagnosed for ED and IP visits are asthma, diabetes, and hypertension.
3. 30% have a behavioral health diagnosis. Most frequent diagnoses are major depressive disorders, psychotic disorders, followed by bipolar disorders.
4. High ED utilization (98% had three or more ED visits; 96% had ten or more).

Molina Notes:

Average Inpatient Length of Stay (LOS) – There were two members with LOS of over 100 days. If those stays were removed, LOS dropped to 19 days.

Themes – Will provide themes in next report.

Next steps – a) Send enrolled members to respective medical homes and/or IPAs; b) identify members in need of Case Management and c) will run a report on same membership in January 2017 and again in July 2017.