

**County Executive**

Ann Edwards

**Deputy County Executive**

Chevon Kothari  
Social Services



**Department of Health Services**

Timothy W. Lutz, Director

**Divisions**

Administration  
Behavioral Health  
Primary Health  
Public Health

**County of Sacramento**

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December 1, 2023

RE: NOTICE OF SIGNIFICANT CHANGE IN BENEFICIARY HANDBOOK

Dear Member:

You are receiving this notice because there will be a significant change in the Sacramento County Mental Health Plan (MHP) or Drug Medi-Cal Organized Delivery System (DMC-ODS) Beneficiary Handbook within thirty days.

Explanation of change:

For 2024, the MHP and DMC-ODS beneficiary handbooks have been updated to align with Department of Health Care Services (DHCS) policies released between December 2022 through July 2023. These policies include the Mobile Crisis Services Benefit, Interoperability/Patient Access Application Programming Interface (API), and Updated DMC-ODS Requirements for the Period of January 2022-December 2026. Your treatment provider can assist you with understanding these changes. Sacramento County Behavioral Health can also assist you with resources and support if needed. A copy of the updated Sacramento County Beneficiary Handbook will be available, **January 1, 2024**, on our website:

Mental Health Plan <https://dhs.saccounty.gov/BHS/Pages/Members-Handbook/GI-Members-Handbook-Mental-Health.aspx>

Drug Medi-Cal Organized Delivery System -  
<https://dhs.saccounty.gov/BHS/Pages/SUPT/DMC-ODS/DMC-ODS-Member-Handbook.aspx>

and can be provided to you upon request.

If you would like to designate an authorized representative to receive information about this notification, please complete an Authorization to Release Confidential Information for that person.

You have the right to be notified of changes to the Beneficiary Handbook. If you have questions or need assistance with any information in this letter, please contact Member Services at (916) 875-6069.

Enclosures:

Language Taglines

Non-Discrimination Notice